



Welcome

To voco Riyadh-an Award Wining Hotel 2023

Welcome

voco Riyadh

Meet with confidence

Accommodation

Eat and drink

Occasions

Spa and Wellness

IHG One Rewards



We believe in what matters

Due to social distancing guidelines, we would like to take a few minutes to show you around (from a safe distance of course) and introduce you to our team.

Our purpose is to create memorable, authentic connections as we serve our guests, our community, and each other. We hope that when you're ready to travel, we'll have the opportunity to be together in person and show you around.

So for now, welcome to our **virtual hotel tour!**



Our commitment to guests and colleagues

IHG built its reputation on a long-standing commitment to guests' and colleagues' health and safety. We continue our commitment to deliver on that promise using new science-led protocols and service measures, partnering with industry leading experts and launching a global Clean Promise.

IHG Way of Clean

Clean and Protection

IHG has a long-standing commitment to rigorous cleaning procedures. Launched in 2015, **the IHG Way of Clean programme was developed with Ecolab and Diversey, both world leaders in hygiene and cleaning technologies and services.**

This programme has been **expanded with additional COVID-19 protocols** and best practices to reflect the advice of the World Health Organization, Centres for Disease Control & Prevention and local public health authorities in markets around the world.

Global Cleanliness Board

Partnering with the Experts

Leading our clean initiatives is a group of IHG experts in operations, health, safety and guest experience working with external specialists **including Dr. Jim Merlino, Chief Clinical Transformation Officer, The Cleveland Clinic** to define solutions, best practices and implement processes.

IHG Clean Promise

Commitment to our Guests

With updated measures in place, IHG launched a **Clean Promise**. Guests can be reassured that their room **will meet IHG's high standards of cleanliness**. If not, **the hotel will make it right**.

On property, **these efforts are deployed globally through Clean Champions** to continue building the culture of clean instilled in IHG hotels around the world. These champions will focus on guests and colleagues as they navigate the new environment and help on-property teams to **consistently deliver these elevated cleanliness standards**.



IHG Way of Clean Guest Experience

What you can expect during your stay

Arrival

Deployment of digital check in

Reduced contact and physical interaction at check-in

Front desk protective barriers

Sanitised key cards

Personal hygiene items available upon request

Public Spaces

Hand sanitiser stations

Social distance signage

Spacing of furniture

Increased frequency of disinfecting high touch surfaces

Lift capacity restrictions

Fitness centre, pool and club lounge capacity restrictions

Hotel colleagues and guests wearing face coverings*

Guest Room

Increased disinfecting of all hard surfaces, fixtures and high-touch items (door handles, switches, remote control, etc.)

Removal of non-essential collateral (in-room collateral or other high-touch items)

Stayover housekeeping upon request (scheduled for when guest is not present)

Rooms audited for cleanliness

Upgraded laundry protocol

Dining

Updated food handling and service guidelines, with pre-packaged and plated meals

Reduced dining capacity

Disposable or laminated menus for sanitizing/disinfecting

Limited contact room service

New approaches to banquets and catering

Seating areas socially distanced and disinfected between each guest

Meet with Confidence – Our commitment to you

We are committed to making sure your event is just right. That means high levels of cleanliness, clutter free event spaces and an experience that supports the wellbeing of your attendees. Our Meet with Confidence program allows you to stay focused on your meeting objectives. Whether it's a team meeting or social celebration, we are ready to deliver creative solutions with social distancing in mind, and ensure every event is a success.

Enhanced cleaning and social distancing measures at IHG hotels participating in our Meet with Confidence Program:

- Space configured to allow for social distancing; leveraging outdoor spaces where possible
- Tables and chairs disinfected before every meeting or event and during breaks
- Management of attendee flow with signage and staggered breaks where possible
- Breakout locations with maximum capacity communicated to attendees in advance
- Enhanced food handling and service guidelines
- Sanitiser stations throughout the meeting and event space
- Technology solutions to support virtual and hybrid meetings



Meet with Confidence

Meet with Confidence Offer:

- Eligible for bookings between 10 to 50 rooms on peak, with or without a meeting room
- No Cancellation Fees
- No Attrition Fees for rooms that are not booked
- Up to a 5% rebate towards your master bill
- Short-form contract
- IHG® Business Rewards points for Planners and Bookers
- Book by 30/06/2021. Meet or stay by 31/12/2021.
- New physical distancing and enhanced service protocols in place for the health, safety and well-being of your attendees
- Request a proposal or learn more [here](#)

Is there a specific number of rooms required to qualify?	Yes, a minimum of 10 group rooms and maximum of 50 group rooms on peak
What are the requirements for this promotion?	<p>Groups must be booked with a mutually signed contract by June 30, 2021.</p> <p>The offer must be included and presented at time of requesting a proposal.</p> <p>The offer is available on new group bookings of a minimum 10 group rooms and up to 50 rooms on peak, with or without meeting rooms, for customers to receive No Attrition, No Cancellation Fees and up to a 5% rebate towards the master bill.</p>
Deposit required?	A deposit payment schedule will be provided by Hotel and based on Group's total estimated charges. Hotel reserves the right to release the accommodations being held if the deposit is not received by Group upon agreed due date.
Refunds and Cancellation Policy	<p>Cancellation Fees and Attrition Fees have been waived for all new bookings made through June 30, 2021 and held by December 31, 2021</p> <p>The cut-off date for accepting reservations for room blocks is 5:00PM local time at Hotel 30 days prior to group arrival date. Reservation requests received after this time will be based on availability and accepted at the prevailing rates. Hotel reserves the right to release for general sale any unused portion of the room block.</p>
IHG® Business Rewards Member	IHG® Business Rewards members earn 3 Points per \$1 USD on qualifying event spend, up to 60,000 points at participating hotels.
IHG® Rewards Club Members	Attendees earn IHG® Rewards Club Points on qualifying stays, with exclusion of Group accommodation billed to a Master Bill.

voco Riyadh

Meet the team

General Manager



Meet Mark Allaf our Regional General Manager. Overseeing daily all business activities, Favourite voco mascot is “Finch”

Director of Sales



Meet Moataz El Tabei, our Cluster Commercial Director. Responsible for managing all sales operations , Favourite voco mascot is “Finch”

Meetings Host



Meet Majeed Mohammadia, our Cluster Director of Meetings & Events. Organizing for the successful execution of an event, Favourite voco mascot is “Flamingo”

Clean Champion



Meet Mutaz AlNwaihi, our Executive Housekeeper. Ensure that hotel premises are clean and organized as per the IHG clean promise, Favourite voco mascot is “Owl”

voco Riyadh



VOCO
HOTEL RIYADH



438
GUEST ROOMS



22, 26770 SQ.FT.
MEETING ROOMS & CAPACITY

Beyond the hotel



King Abdullah Park

King Abdullah park is located in the Malaz district in Riyadh, and it is one of the most important places for picnics in Riyadh, as the park is full of vast green spaces, it also has an area performances and celebrations, and a huge industrial lake with a dancing fountain with a height of more than 110 m.



Riyadh National Museum

The national museum in Riyadh is one of the most important tourist places in Saudi Arabia, as it is a cultural façade that highlights the honorable history of the kingdom. And there are many public service facilities for the museum visitors.



Kingdom Tower

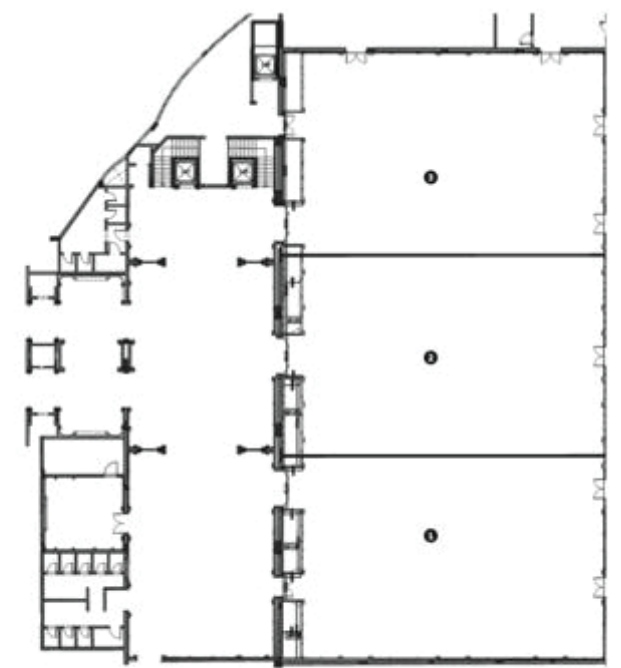
The Kingdom Tower is one of the most important cultural landmarks in Riyadh, as it is one of the tallest tower in the Kingdom, with a height of 300 meters, and it consists of 99 floors. It contains a luxurious shopping center, a ballroom, a hotel, and a number of international restaurants and cafes.

Our venue – ground floor

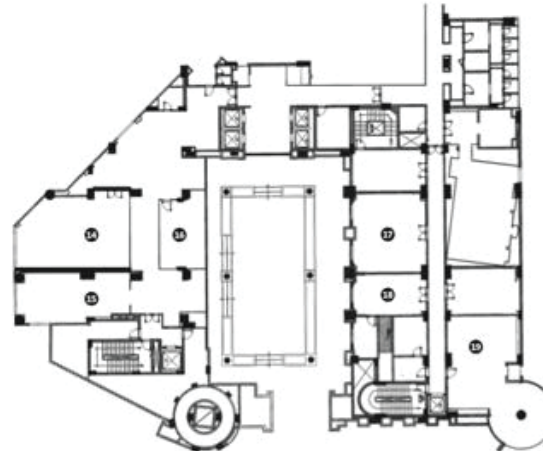
voco Riyadh contains 438 rooms and suites, and a choice of global dining in 6 restaurant and cafes.

You can swim in our pool or work out in the Fitness Centre, and we have separate facilities for treatments at Soul SPA and wellness.

Our 22 versatile event spaces include banqueting for 1,200, theatre-style conference rooms and an impressive ballroom for parties.



Riyadh Ball Room



South Tower



North Tower

Our venue details

GRAUND FLOOR	Dimension	L W H	Theatre	U-shape	Cabaret	Classroom	Hollow square	Cocktail	Dinner with stage	Dinner without stage
Riyadh - A	385 m2	16m 24m 4.9m	300	72	140	180	90	200	240	160
Riyadh - b	385 m2	16m 24m 4.9m	300	72	140	180	90	200	240	160
Riyadh - c	385 m2	16m 24m 4.9m	300	72	140	180	90	200	240	160
"Grand Riyadh Ballroom"	1153 m2	48m 24m 4.9m	1000	0	450	180	0	800	800	520/660

North Tower

GRAUND FLOOR	Dimension	L W H	Theatre BQT / Office	U-shape BQT / Office	Cabaret BQT / Office	Classroom BQT / Office	Board room BQT / Office	Hollow square BQT / Office
Dammam	57.75m2	7.5 7.7 2.3	40 / 24	18 / 12	24 / 20	24 / 16	15 / 10	18 / 14
Aseer	60.06m2	7.8 7.7 2.3	40 / 24	18 / 12	24 / 20	24 / 16	15 / 10	18 / 14
Makkah	61.62m2	7.8 7.9 2.3	40 / 24	18 / 12	24 / 20	24 / 16	15 / 10	18 / 14
Al baha	57.75m2	7.5 7.7 2.3	40 / 24	18 / 12	24 / 20	24 / 16	15 / 10	18 / 14
Jeddah	128.7m2	16.5 7.8 2.3	90 / 54	36 / 28	49 / 42	66 / 42	36 / 24	42 / 28
Abha	130.4m2	17 7.7 2.3	120 / 80	42 / 28	56 / 48	72 / 48	36 / 24	46 / 28
Hail	129.36m2	16.8 7.7 2.3	120 / 80	42 / 28	56 / 48	72 / 48	36 / 24	46 / 28
Madinah	62.4m2	7.8 8 2.3	90 / 54	36 / 28	49 / 42	66 / 42	36 / 24	42 / 28
Qassin	93.94m2	12.2 7.7 2.3	80 / 40	30 / 20	42 / 36	36 / 24	24 / 16	34 / 24

South Tower

GRAUND FLOOR	Dimension	L W H	Theatre BQT / Office	U-shape BQT / Office	Cabaret BQT / Office	Classroom BQT / Office	Board room BQT / Office	Hollow square BQT / Office
Tabuk	37.5m2	7.5 5 2.8	30 / 15	15 / 10	20 / 15	18 / 12	15 / 10	18 / 12
Taif - 1	93.5m2	12.7 8.2 2.8	80 / 40	30 / 20	49 / 42	42 / 28	24 / 16	36 / 24
Taif - 2	64.8m2	12.5 4.2 2.8	40 / 28	15 / 12	21 / 15	24 / 16	18 / 12	0 / 0
Breida	61.5m2	8.2 7.5 2.3	48 / 32	24 / 16	21 / 18	36 / 26	24 / 16	30 / 20
Najran	30.1m2	9.8 6.1 2.3	30 / 24	15 / 10	14 / 12	24 / 16	12 / 8	0 / 0

Well connected

We are conveniently situated on King Fahad road, close to Olaya street as well as Riyadh's key commercial areas and business districts. The Ministry of Interior is on the opposite side of the hotel and several government offices are nearby. It is also only a few minutes away from kingdom tower and diplomatic community. From Riyadh's King Khaled International Airport, it takes only 30 minutes to reach the hotel.

400 underground parking spaces are available for guests.



A person is lying in a bed with a tufted headboard, reading a newspaper. The bed has white linens and a yellow blanket. A bedside table with a lamp and a book is visible. The word "Accommodation" is overlaid in white text.

Accommodation

Sleep easy

Our accommodation comprises of 438 rooms offering various bedding types including king and twin share, complemented by all the services that you expect from a premium hotel.

Rooms offering panoramic views of the Location best assets, voco Riyadh offers a different view in all the right spaces.



Superior

SUPERIOR ROOM

Classic style with that subtle voco touch on 26 sqm. A king/single sized bed for your weekend getaway. A marble bathroom with an invigorating shower or a bathtub, free Wi-Fi, and our complimentary tea or coffee to give you a peaceful haven if you have to work.



Premium

PREMIUM ROOM

Bag some extra space in 32 sqm elegant rooms with a true touch of voco design. A king/twin-sized bed with extra wriggle room. A powerful shower or a relaxing bath and soothing products in your marble bathroom. Free Wi-Fi for work or play. A cup of your favorite brew from the Nespresso machine.



Executive

EXECUTIVE ROOM

Make it special. Upgrade to Executive rooms with access to Executive lounge. Real showstoppers with king/twin-sized beds and plenty of space on 35 sqm, spa bath and rain shower, with city views over Riyadh.



Suites

JUNIOR SUITE

Choose a suite stretching over 55 sqm featuring a separate living room. Get comfy on your king-sized bed. Relax in a marble bathroom with a spa bath or invigorate yourself in glassed walk-in rain shower. To top it off, access to Executive lounge is included.



Suites

EXECUTIVE SUITE

Here unfussy voco style meets contemporary comfort on 72 sqm. The suite details? Living room and dining area. A comfortable, king-sized bed. A marble bathroom with separate bath and shower, free Wi-Fi, and it comes with the access to Executive lounge.



Suites

SUPERIOR SUITE

Here unfussy voco style meets contemporary comfort on 73 sqm. The suite details? Kitchenette, living room and dining area, a comfortable king-sized bed, a marble bathroom with separate bath and shower, and it comes with the access to Executive lounge.



Suites

AMBASSADOR SUITE

Sprawling 210 sqm space is the first thing you'll notice when you walk in. Then two king-sized bedrooms with marble bathroom, a jacuzzi, spacious bathtubs with separate rain showers. There's also a full kitchen, free Wi-Fi and access to Executive lounge to round off your stay.



Suites

DIPLOMATIC SUITE

A massive one-bedroom suite on 107 sqm. With a large living room, dining area, separate bath and shower in a marble bathroom. What else is there? Free Wi-Fi, and free access to the Executive lounge.



Suites

PRESIDENTIAL SUITE

Need to spread out? The 290 sqm suite with two king-sized bedrooms. Also, need to relax? There's a jacuzzi, spacious bathtub and a walk-in rain shower in the marble bathroom, access to the Executive lounge, and free Wi-Fi.



Suites

ROYAL SUITE

Fantastic views, two bedrooms with extra large king-beds with marble bathrooms on 430 sqm, and own jacuzzi. Access to the Executive Lounge, pantry, comprehensive kitchen and dining area Or if you need there is an option to convert some of the space into a third bedroom.



Signature quality standards

voco™ sits on a succinct set of signature quality standards that guests told us they expect at this price point



Flexible guest room lighting

- Guest room lighting must achieve specified lux levels at key moments (e.g. bedside, deskside).



Upscale quality in a great condition

- Excellent upscale condition throughout, as evaluated by IHG® Balanced Scorecard.
- Room size is market dependant, but targeting 22sqm-30sqm gross.



Premium sleep experience

- Mattress, mattress topper, bedding package and linen in-line with voco™ defined set of standards.
- Blackout curtains or blinds required.
- Guest room to comply with IHG® acoustic standards.



Genuine welcome experience

- Efficient and hassle-free check-in process.
- Warm and personal welcome.



Tech friendly

- Must comply with IHG® Wi-Fi performance thresholds/specifications (e.g. free, universally available, min bandwidth speed of 5MB).
- Ability to easily charge three devices in guest room, including USB charging at bedside: Extended cord USB/Charge dome permitted.
- Guest room TV target at least 40" TV.



Hot, good quality breakfast

- Buffet breakfast, with limited selection of à la carte items.



Upscale F&B offer

- Must provide hot food options throughout the day and have out-of-hours provision: delivery method flexible by location.
- Must have barista-served coffee.
- Must have bar.



High-quality shower experience

- Flow rate and temperature per IHG® standards.
- Base min area of 0.8sqm with min width of 0.75m.
- Showers over bath permitted, provided bath size is at least 0.7m by 1.5m.
- Shower head must be aerated, from IHG® approved supplier, and height adjustable.
- Shower area must be enclosed by shower screen.

Built on sustainability



Adopting large-format bathroom amenities reduces plastic waste.



The filling of our indulgent bedding is made from 100% recycled materials.*



Filtered water in meeting areas and guest room water in glass bottles means 300+ plastic bottles foregone in every guest room each year.



Aerated shower heads, reducing water usage and ensures lower energy consumption for water heating.



Using biodegradable take-away coffee cups, instead of traditional alternatives, reduces our impact on the environment.



“Green ingredients” in bathroom amenities, obtained from sustainable or renewable plant-based origins, where its sourcing does not negatively impact the ecosystems.

*Estimated equivalent saving/reduction of 150 plastic bottles recycled per voco™ guest room, based on medium weight king duvet and four pillows per room

IHG Green Engage™ provides our hotels with more than 200 Green Solutions, helping them manage and report their use of energy, carbon, water and waste, and minimise their environmental impact.

Significantly reducing plastic waste



Reducing energy consumption and our eco-friendly approach





Eat and drink

voco life



Anardana

Authentic creations with many exotic spices, served with a flair in Anardana, our Indian restaurant



Naya

A rich middle-eastern mezze & genuine Lebanese dishes skillfully prepared with fresh ingredients



Acacia

Acacia Italian Ristorante is an Italian eatery with an affection for flavor and style, offers a contemporary dining experience with Italian & seafood inspired cuisine

voco life



Horizon

sumptuous culinary experience unfold at Horizon, our casual all-day dining restaurant and international cuisine, offering freshly baked treats, delicious desserts, and live cooking stations



Cabana

Set around the lush leisure pool, serving everything from healthy snacks to main dishes and refreshing cocktails.



Rotunda Lounge

The perfect place with the perfect setting, the lounge offers snacks and freshly brewed cocktails/hot drinks.

A modern lounge interior with a high ceiling, numerous white pendant lights, and large windows. The seating consists of low, upholstered sofas and armchairs with patterned cushions. A long wooden shelf is visible in the background.

vocoTM occasions

Facilities



GYM

Men's Spa and Health club overlooking the pool, and offering various massages and treatments that'll suit everyone. Modern fitness equipment complemented with experienced personal trainers will help guide a balanced wellness regime



SOUL SPA & WELLNESS

An award winning and a luxurious Ladies Spa and wellness Center, accompanied by a professional team that'll help you plan for the perfect massage getaway! Offering more than 70 body treatments and massages in addition to a salon to get pampered even more



OUTDOOR ACTIVITIES

Football court, Basketball court, Kids playing area and a swimming pool are among the things Guests can enjoy while staying at the Hotel.



IHG One Rewards

Well deserved – IHG Business Rewards



Now you can get even more from booking with us

When you make bookings on behalf of others, we're here to reward you.

With IHG® Business Rewards, you can earn points every time you book accommodation, meetings or an event at over 5,800 participating IHG® hotels worldwide.

From board meetings and conferences to weddings and social events, we understand the work that goes into planning and we think all your bookings are important, so we reward you no matter the size.

Join IHG Business Rewards at:

<https://www.ihg.com/businessrewards/us/en/home>

Accept the terms and conditions to complete enrollment.

Recognizing & rewarding you

Earn points for booking for others

- ✓ Earn 3 points for every \$1 USD spend every time you book rooms, events and meetings for others. There is no minimum qualifying spend.

Participating IHG® hotels worldwide

- ✓ With over 5,800 participating IHG® hotels worldwide, there's so many opportunities to find the hotel that meets your event needs.

Great redemption choices

- ✓ Redeem for personal or company rewards such as Reward Nights, office supplies, meeting credits, gift cards and much more from the redemption catalogue.

Points earned count towards Elite status

- ✓ Elevate throughout our tiers, including Gold Elite, Platinum Elite and Spire Elite. Elite tiers offer even more benefits when you personally stay with us.

Manage just one account

- ✓ One membership number for all IHG® reward programs. Points earned for booking on behalf of others and points for personal stays are managed under one account.

IHG Business Edge



SME
network



Business
resources



Smarter
travel

- Discounted rates across more than 5,500 participating hotels globally
- One stop shop portal to access spend data and business resources
- Registered travellers receive upgrade to Gold Elite status on first IHG Business Edge stay
- Engage in peer-to-peer discussions with other SME travellers
- Customer support centre (BusinessEdgeSupport@ihg.com)



Big benefits for Small and Midsize Enterprises

IHG® Business Edge empowers you to maximize your time by focusing less on searching for the best rates and more on making decisions that take your business to the next level – whatever that means to you.

Built on guidance from SME travel managers and travelers, your new program streamlines the negotiation process, rewards loyalty, and consolidates data, content and booking into one easily accessible place.

IHG® Business
Edge

businessedge.ihg.com

Thank you

For more information
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