

voco[®]

AN IHG HOTEL

Al Khobar

Welcome

TO VOCO[®] AL KHOBAR-AN AWARD WINING HOTEL

2022

Welcome

voco Al Khobar

Meet with confidence

Accommodation

Eat and drink

Occasions

Spa and Wellness

IHG Rewards Programs



We believe in what matters

Due to social distancing guidelines, we would like to take a few minutes to show you around (from a safe distance of course) and introduce you to our team.

Our purpose is to create memorable, authentic connections as we serve our guests, our community, and each other. We hope that when you're ready to travel, we'll have the opportunity to be together in person and show you around.

So for now, welcome to our **virtual hotel tour!**



Our commitment to guests and colleagues

IHG built its reputation on a long-standing commitment to guests' and colleagues' health and safety. We continue our commitment to deliver on that promise using new science-led protocols and service measures, partnering with industry leading experts and launching a global Clean Promise.

IHG Way of Clean

Clean and Protection

IHG has a long-standing commitment to rigorous cleaning procedures. Launched in 2015, **the IHG Way of Clean programme was developed with Ecolab and Diversey, both world leaders in hygiene and cleaning technologies and services.**

This programme has been **expanded with additional COVID-19 protocols** and best practices to reflect the advice of the World Health Organization, Centres for Disease Control & Prevention and local public health authorities in markets around the world.

Global Cleanliness Board

Partnering with the Experts

Leading our clean initiatives is a group of IHG experts in operations, health, safety and guest experience working with external specialists **including Dr. Jim Merlino, Chief Clinical Transformation Officer, The Cleveland Clinic** to define solutions, best practices and implement processes.

IHG Clean Promise

Commitment to our Guests

With updated measures in place, IHG launched a **Clean Promise**. Guests can be reassured that their room **will meet IHG's high standards of cleanliness**. If not, **the hotel will make it right**.

On property, **these efforts are deployed globally through Clean Champions** to continue building the culture of clean instilled in IHG hotels around the world. These champions will focus on guests and colleagues as they navigate the new environment and help on-property teams to **consistently deliver these elevated cleanliness standards**.



IHG Way of Clean Guest Experience

What you can expect during your stay

Arrival

Deployment of digital check in

Reduced contact and physical interaction at check-in

Front desk protective barriers

Sanitised key cards

Personal hygiene items available upon request

Public Spaces

Hand sanitiser stations

Social distance signage

Spacing of furniture

Increased frequency of disinfecting high touch surfaces

Lift capacity restrictions

Fitness centre, pool and club lounge capacity restrictions

Hotel colleagues and guests wearing face coverings*

Guest Room

Increased disinfecting of all hard surfaces, fixtures and high-touch items (door handles, switches, remote control, etc.)

Removal of non-essential collateral (in-room collateral or other high-touch items)

Stayover housekeeping upon request (scheduled for when guest is not present)

Rooms audited for cleanliness

Upgraded laundry protocol

Dining

Updated food handling and service guidelines, with pre-packaged and plated meals

Reduced dining capacity

Disposable or laminated menus for sanitizing/disinfecting

Limited contact room service

New approaches to banquets and catering

Seating areas socially distanced and disinfected between each guest

Meet with Confidence – Our commitment to you

We are committed to making sure your event is just right. That means high levels of cleanliness, clutter free event spaces and an experience that supports the wellbeing of your attendees. Our Meet with Confidence program allows you to stay focused on your meeting objectives. Whether it's a team meeting or social celebration, we are ready to deliver creative solutions with social distancing in mind, and ensure every event is a success.

Enhanced cleaning and social distancing measures at IHG hotels participating in our Meet with Confidence Program:

- Space configured to allow for social distancing; leveraging outdoor spaces where possible
- Tables and chairs disinfected before every meeting or event and during breaks
- Management of attendee flow with signage and staggered breaks where possible
- Breakout locations with maximum capacity communicated to attendees in advance
- Enhanced food handling and service guidelines
- Sanitiser stations throughout the meeting and event space
- Technology solutions to support virtual and hybrid meetings



Meet with Confidence

Meet with Confidence Offer:

- Eligible for bookings between 10 to 50 rooms on peak, with or without a meeting room
- No Cancellation Fees
- No Attrition Fees for rooms that are not booked
- Up to a 5% rebate towards your master bill
- Short-form contract
- IHG® Business Rewards points for Planners and Bookers
- Book by 30/06/2021. Meet or stay by 31/12/2021.
- New physical distancing and enhanced service protocols in place for the health, safety and well-being of your attendees
- Request a proposal or learn more [here](#)

Is there a specific number of rooms required to qualify?	Yes, a minimum of 10 group rooms and maximum of 50 group rooms on peak
What are the requirements for this promotion?	<p>Groups must be booked with a mutually signed contract by June 30, 2021.</p> <p>The offer must be included and presented at time of requesting a proposal.</p> <p>The offer is available on new group bookings of a minimum 10 group rooms and up to 50 rooms on peak, with or without meeting rooms, for customers to receive No Attrition, No Cancellation Fees and up to a 5% rebate towards the master bill.</p>
Deposit required?	A deposit payment schedule will be provided by Hotel and based on Group's total estimated charges. Hotel reserves the right to release the accommodations being held if the deposit is not received by Group upon agreed due date.
Refunds and Cancellation Policy	<p>Cancellation Fees and Attrition Fees have been waived for all new bookings made through June 30, 2021 and held by December 31, 2021</p> <p>The cut-off date for accepting reservations for room blocks is 5:00PM local time at Hotel 30 days prior to group arrival date. Reservation requests received after this time will be based on availability and accepted at the prevailing rates. Hotel reserves the right to release for general sale any unused portion of the room block.</p>
IHG® Business Rewards Member	IHG® Business Rewards members earn 3 Points per \$1 USD on qualifying event spend, up to 60,000 points at participating hotels.
IHG® Rewards Club Members	Attendees earn IHG® Rewards Club Points on qualifying stays, with exclusion of Group accommodation billed to a Master Bill.

The image shows the entrance of the voco Al Khobar hotel at night. The entrance is covered by a large, modern canopy with a grid-like ceiling and recessed lighting. Two prominent white classical columns with gold-colored capitals support the canopy. The ground is paved with light-colored tiles, and the entrance area is bordered by dark stone steps. The hotel's name, "voco Al Khobar", is displayed in large white letters across the center of the image. The background shows the hotel's glass facade reflecting the night sky and interior lights.

voco Al Khobar

Meet the team

General Manager



Raffi Torikian, General Manager. Overseeing daily all business activities, Favorite voco mascot is “Finch”

Director of Sales



Meet Ahmad Ibrahim, our Director of Sales. Responsible for managing all **sales** operations, Favorite voco mascot is “Finch”

Meetings Host



Meet Majeed Mohammadi, our Meetings & Events Director. Organizing for the successful execution of an **event**, Favorite voco mascot is “Flamingo”

Clean Champion



Meet Yasser El Dhandrawi, our Housekeeping Assistant Manager. Ensure that hotel premises are clean and organized as per the IHG clean promise, Favorite voco mascot is “Owl”

voco Hotel Al Khobar



VOCO
HOTEL AL KHOBAR



130
GUEST ROOMS



11
MEETING ROOMS & CAPACITY

Beyond the hotel



Ajdan Walk

A unique urban oasis with community at its heart. Out here, in the arms of nature, every day and night brings in a wave of spectacular views. With its strategic central location, Ajdan Waterfront connects vital economic and touristic cities.



King Abdulaziz Center For World Culture (Ithra)

Ithra stands as a beacon of change in the Kingdom of Saudi Arabia and as a window to global experiences. As the world progressively evolves, Saudi Arabia is transforming at an even greater pace.



Al Rashid Mall

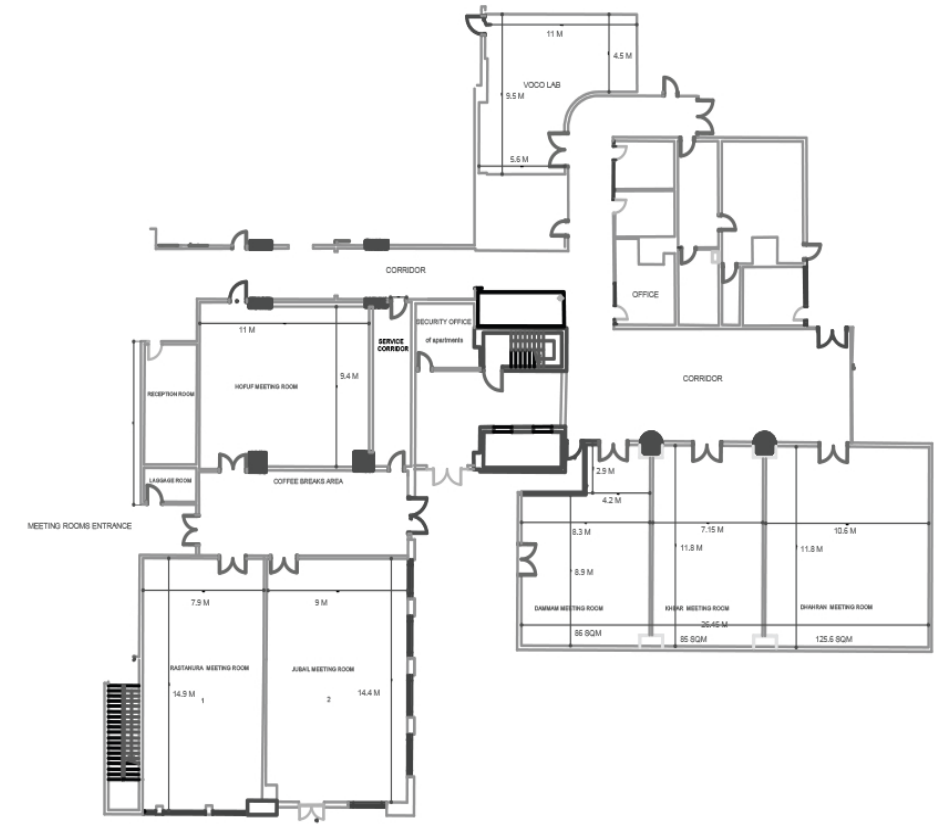
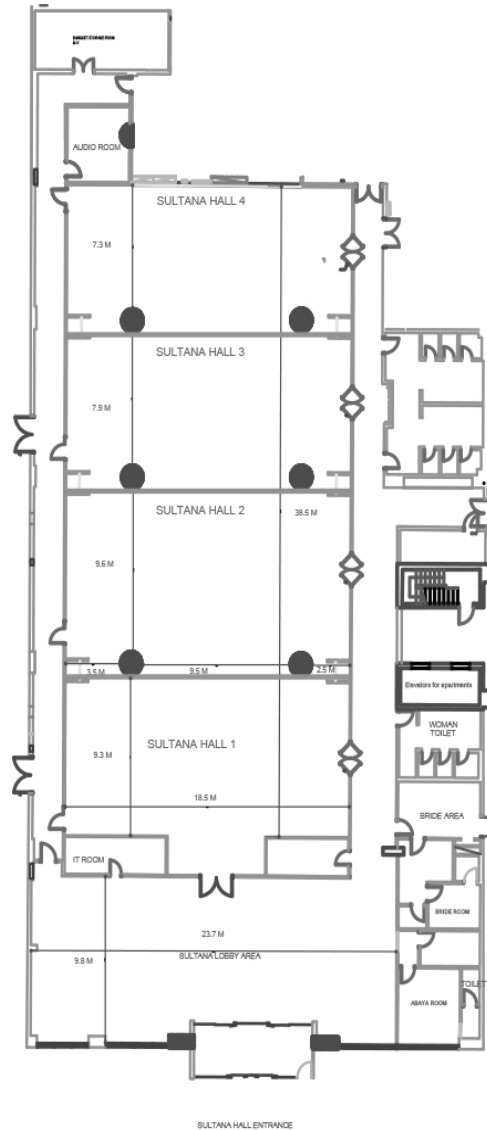
The world in your hand, At Al-Rashid Mall your day should be memorable, enjoyable and totally stress-free.

Our Venue – ground floor

We love seeing you smile, so we will not stop until we make sure that all your needs are met.

Our lifestyle is different from others, our experienced team will help you and your delegates connect with each other as never before.

We have a total of 11 meeting rooms including a ballroom that can accommodate 500 people, with the rest of the meeting rooms varying from 30 to 80 people depending on the sizes.



Our Venue Details

Area / Room	Cabaret Style (Half Moon)	Banquet	Hallow Square	Classroom	Theatre	U-Shape	Board Room	L-W-H (Meters)	Area SQM.
Sultana Ballroom <i>(Combined room of Sultana 1-4)</i>	180	320	96	120	480	90	88	38.5-18.5-3.5	712.2
<i>Sultana 1</i>	50	60	42	36	120	36	34	9.3-18.5-3.5	172.0
<i>Sultana 2</i>	50	60	42	36	120	36	34	9.6-18.5-3.5	177.5
<i>Sultana 3</i>	40	50	36	30	96	30	28	7.9-18.5-3.5	146.1
<i>Sultana 4</i>	40	50	36	30	96	30	28	7.3-18.5-3.5	135.0
Al Sharqia <i>(Combined room of Al Dammam, Al Khobar and Al Dhahran)</i>	75	100	60	54	150	54	52	12-24-3.5	282.1
<i>Al Dammam</i>	20	32	24	18	30	18	16	8.9-8.3-3.5	73.8
<i>Al Khobar</i>	25	32	30	24	30	24	22	11.8-7-3.5	84.3
<i>Al Dhahran</i>	30	32	30	27	50	27	22	11.8-10.6-3.5	125.0
Al Hofuf	25	45	36	36	40	27	22	11-9.4-3.5	103.4
Ras Tanura	25	45	36	45	40	30	26	14.9-7.9-3.5	117.7
Al Jubail	30	45	42	45	50	33	26	14.4-9-3.5	129.6
Horizon Restaurant		146						8.9-7.9-3.5	70.3
Anardana Restaurant		42						8.9-8.3-3.5	73.9
Naya Restaurant		32						12.5-25.0-3.5	312.5

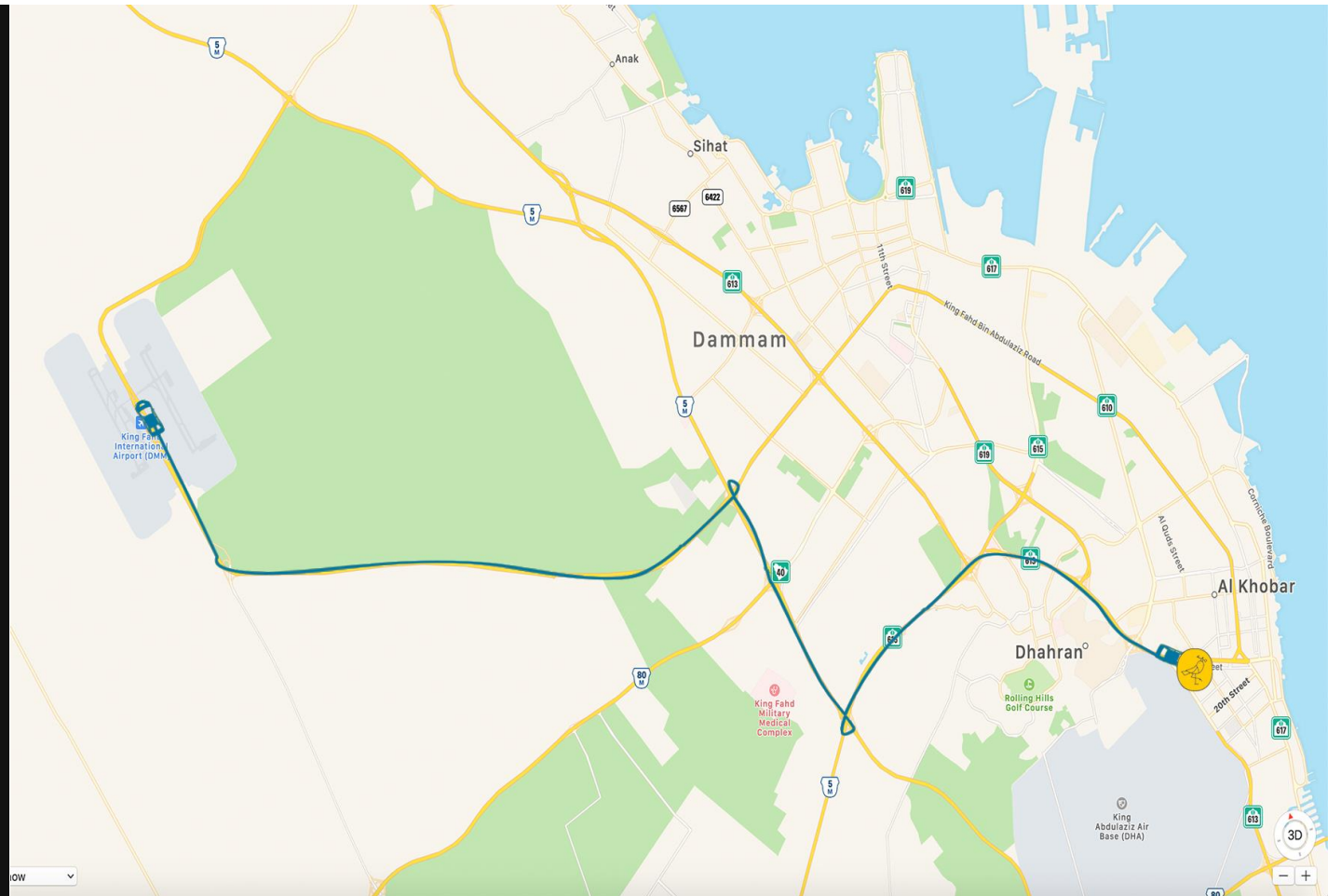
Please note that due to the COVID-19 and the strict obligation of social distancing, the above seating capacity will be reduced by 40%, maximum up to 50 guests.

Well connected

Our hotel is located at Custodian of two holy mosques Road (Dhahran Road), easily leads to many popular destinations like Venecia Mall which can be reached walking, Al Rashid Mall which is less than 5 minutes away, King Abdulaziz Center for World Culture (Ithra), Corniche Al Khobar, Dhahran Mall, and Al Aziziya beach.

Airport

Al Khobar– 55 km in 40 min.



A person is lying in a bed with a grey tufted headboard, reading a newspaper. The bed has white linens and a yellow blanket at the foot. To the left is a dark wood nightstand with a lamp, a small vase with flowers, and a book. The word "Accommodation" is overlaid in large white serif font.

Accommodation

Sleep Easy

Our accommodation comprises of 130 rooms offering various bedding types including king and twin share, complemented by all the services that you expect from an upscale premium hotel.

All rooms are filled with brand new modern and colorful vibrant décor that focus and reflect our personality. Our rooms are spacious and a cozy duvet perfect after a long day of work.



Deluxe

DELUXE ROOM

A deluxe room with modern style and thoughtful voco® touches. Large smart TV. Free high-speed Wi-Fi, hot drinks station, mini bar and safe. Our deluxe rooms are designed to work and rest.



Superior

SUPERIOR ROOM

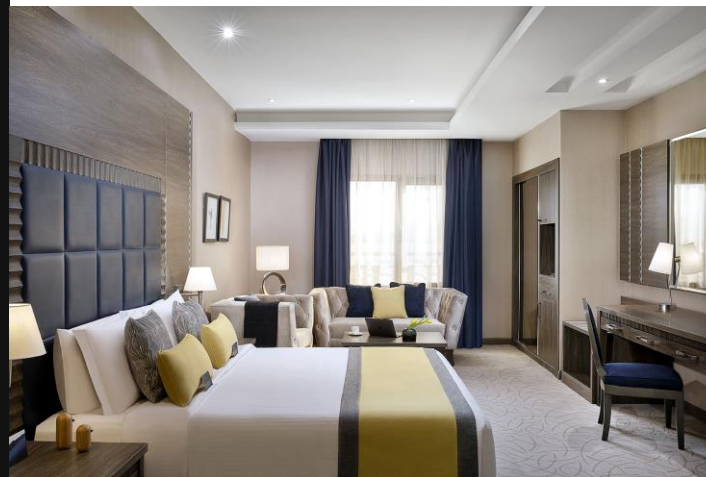
A superior room with modern style and thoughtful voco® touches. Large smart TV. Free high-speed Wi-Fi, hot drinks station, mini bar and safe. Our superior rooms are designed to work and rest.



Business

BUSINESS ROOM

A cleverly designed spacious voco® business room with thoughtful voco® touches. High-speed Wi-Fi, a Large smart TV and a convenient workspace and sitting area with a private jacuzzi.



Suites

PREMIUM SUITE

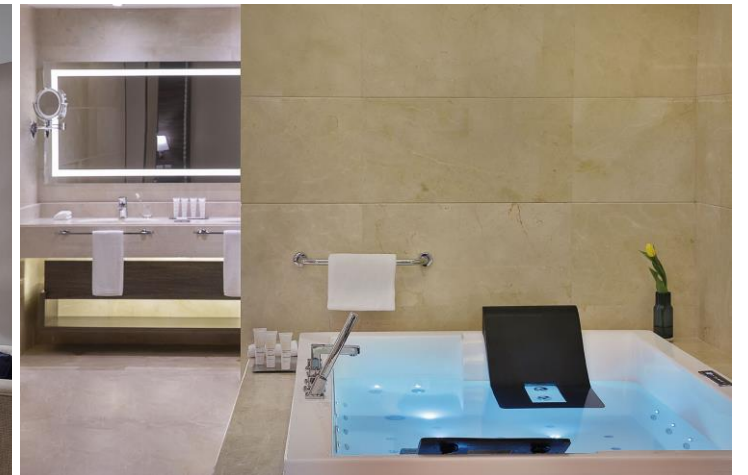
Choose a premium suite for even more space, contemporary comforts, with effortless voco® style. Family-friendly interconnecting bedrooms. A king-sized bed and a walk-in wardrobe. An elegant separate living room for entertainment, and a private jacuzzi.



Suites

EXECUTIVE SUITE

OUR IMPRESSIVE EXECUTIVE SUITES HAVE EVERYTHING YOU NEED FOR A MEMORABLE STAY. ENOUGH SPACE FOR A WHOLE FAMILY. ROOMY WARDROBE FOR YOUR ENTIRE CLOSE, SEPARATE DINING AREA, SOFAS TO STRETCH OUT ON, AND A PRIVATE JACUZZI, WITH THOUGHTFUL VOCO® TOUCHES.



Residences

ONE BEDROOM SUITE

SWAY INTO VOCO ONE BEDROOM SUITE TO TAKE YOUR LIVING TO ANOTHER LEVEL. PLUSH KING-SIZE BEDROOM KEEPS YOUR DREAMS ON CLOUD NINE. AFTER COOKING YOUR COMFORT FOOD IN OUR MODERN KITCHENETTE. DINE LIKE A SUPERSTAR, OR INDULGE INTO THE COMFORTABLE COUCH WITH POPCORN ALONG WITH YOUR FAVORITE STREAMING SERVICE ON A LARGE SMART TV. CONTROL YOUR JOURNEY WITH MODERN FACILITIES SUCH AS IN-SUITE LAUNDRY MACHINE.



Residences

TWO BEDROOM SUITE

RELISH PRECIOUS FAMILY MOMENTS IN BESPOKE VOCO TWO BEDROOM SUITE. SELECTION OF PLUSH KING-SIZE BEDROOM, AND TWIN-SIZE BEDROOM ENABLE PRIVACY, AND ULTIMATE COMFORT WITH PLENTY OF SPACE TO MAKE IT YOUR OWN. FROM TEACHING TRADITIONAL FAMILY RECIPES TO YOUR KIDS IN OUR MODERN KITCHEN, TO CUDDLING UP FOR MOVIE NIGHT ON OUR BIG COUCH IN LIVING ROOM, CREATE UNFORGETTABLE MOMENTS IN CELLULOID OF YOUR MEMORIES. MODERN FACILITIES SUCH AS IN-SUITE LAUNDRY MACHINE KEEPS THE STAY IN CONTROL.



Residences

THREE BEDROOM SUITE

LIVE UP TO YOUR POTENTIAL & BEYOND IN VOCO THREE BEDROOM SUITE. OUR SIGNATURE MARVELOUS COMFORT CRAFTED IN ONE KING-SIZE BEDROOM, AND TWO TWIN-SIZE BEDROOMS SUMMON A GREAT NIGHT SLEEP. ENTERTAIN IN BEDAZZLING DINNING & LIVING ROOM BY AMAZING LOVED ONES WITH YOUR GREAT COOKING SKILLS IN OUR MODERN KITCHEN. STAY IN-BEAT WITH OUR MODERN FACILITIES SUCH AS IN-SUITE WASHING MACHINE, AND MORE.



Signature quality standards

voco™ sits on a succinct set of signature quality standards that guests told us they expect at this price point



Flexible guest room lighting

- Guest room lighting must achieve specified lux levels at key moments (e.g. bedside, deskside).



Upscale quality in a great condition

- Excellent upscale condition throughout, as evaluated by IHG® Balanced Scorecard.
- Room size is market dependant, but targeting 22sqm-30sqm gross.



Premium sleep experience

- Mattress, mattress topper, bedding package and linen in-line with voco™ defined set of standards.
- Blackout curtains or blinds required.
- Guest room to comply with IHG® acoustic standards.



Genuine welcome experience

- Efficient and hassle-free check-in process.
- Warm and personal welcome.



Tech friendly

- Must comply with IHG® Wi-Fi performance thresholds/specifications (e.g. free, universally available, min bandwidth speed of 5MB).
- Ability to easily charge three devices in guest room, including USB charging at bedside: Extended cord USB/Charge dome permitted.
- Guest room TV target at least 40" TV.



Hot, good quality breakfast

- Buffet breakfast, with limited selection of à la carte items.



Upscale F&B offer

- Must provide hot food options throughout the day and have out-of-hours provision: delivery method flexible by location.
- Must have barista-served coffee.
- Must have bar.



High-quality shower experience

- Flow rate and temperature per IHG® standards.
- Base min area of 0.8sqm with min width of 0.75m.
- Showers over bath permitted, provided bath size is at least 0.7m by 1.5m.
- Shower head must be aerated, from IHG® approved supplier, and height adjustable.
- Shower area must be enclosed by shower screen.

Built on sustainability



Adopting large-format bathroom amenities reduces plastic waste.



The filling of our indulgent bedding is made from 100% recycled materials.*



Filtered water in meeting areas and guest room water in glass bottles means 300+ plastic bottles foregone in every guest room each year.



Aerated shower heads, reducing water usage and ensures lower energy consumption for water heating.



Using biodegradable take-away coffee cups, instead of traditional alternatives, reduces our impact on the environment.



“Green ingredients” in bathroom amenities, obtained from sustainable or renewable plant-based origins, where its sourcing does not negatively impact the ecosystems.

*Estimated equivalent saving/reduction of 150 plastic bottles recycled per voco™ guest room, based on medium weight king duvet and four pillows per room

IHG Green Engage™ provides our hotels with more than 200 Green Solutions, helping them manage and report their use of energy, carbon, water and waste, and minimise their environmental impact.



Significantly reducing plastic waste



Reducing energy consumption and our eco-friendly approach



Eat and drink



Horizon Restaurant

Sumptuous culinary experience unfold at Horizon, our casual all-day dining restaurant and international cuisine, offering freshly baked treats, delicious desserts.



Naya Restaurant

A rich middle-eastern mezze & genuine Lebanese dishes skillfully prepared with fresh ingredients.

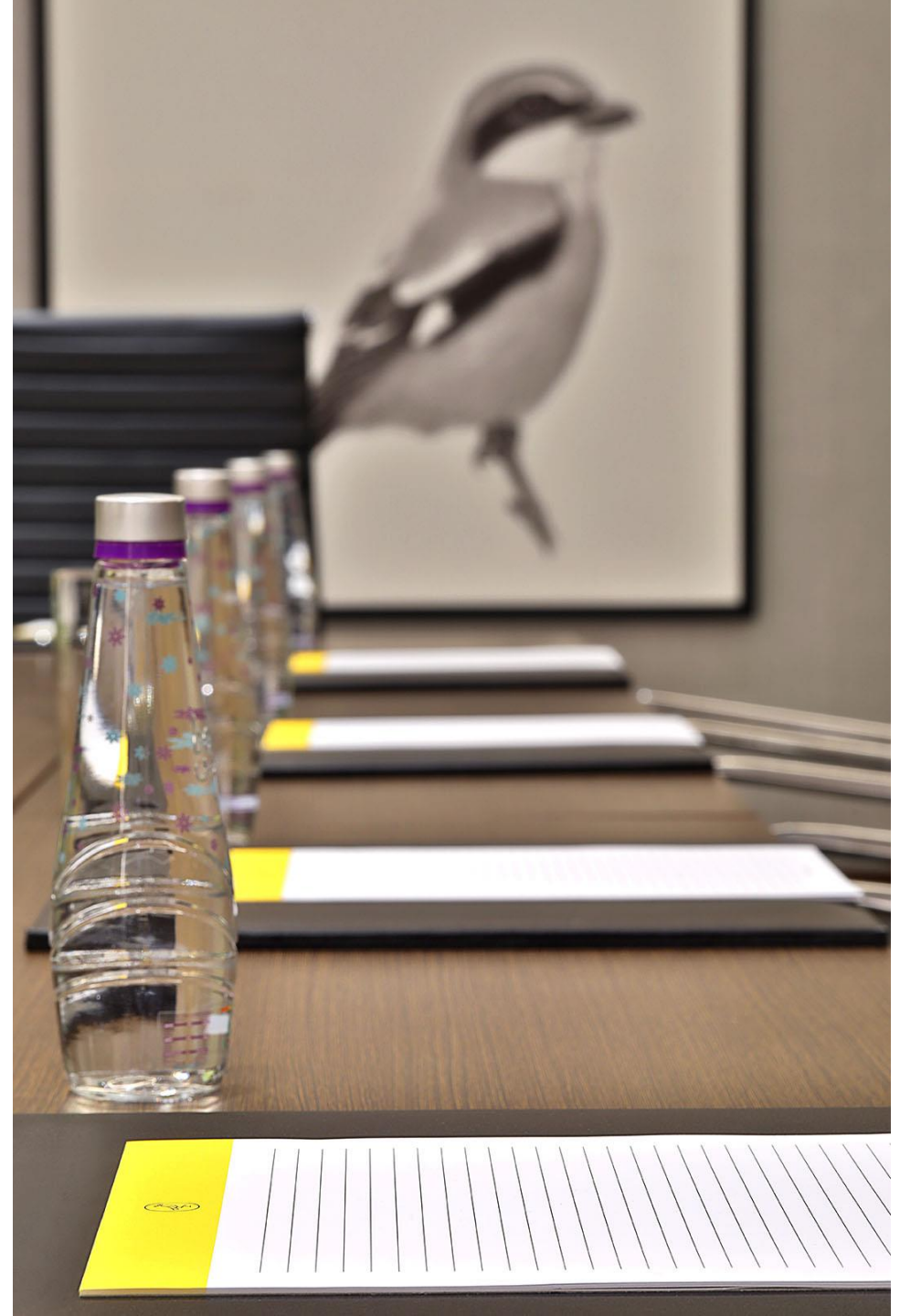


Anardana Restaurant

Authentic creations with many exotic spices and fresh ingredients, served with an Indian flair.

Locally Sourced

Every menu, inspiration break and banquet is custom-designed to complement the theme of your event. We recommend a selection from extensive menu variety, encourage the flow of conversation and facilitate movement of your guests. Our creative food and beverage team relishes the opportunity to transform every event.



A modern lounge interior with a high ceiling, numerous white pendant lights, and a large wooden shelving unit on the left. The seating consists of low, upholstered sofas and armchairs with patterned cushions, arranged around small tables. Large windows on the right side offer a view of the exterior.

vocoTM occasions

Facilities



GYM

If you're the healthy type, visit our state-of-the-art health club separate facilities for ladies & gents to insure optimal comfort.



SPA

We have three Moroccan baths to help rejuvenate your mind, body & soul.
Separate facilities for ladies & gents to insure optimal comfort.



TREATMENTS

We have three massage rooms to get you as relax as possible.
Separate facilities for ladies & gents to insure optimal comfort.



IHG Rewards Programs

Well deserved – IHG Business Rewards



Now you can get even more from booking with us

When you make bookings on behalf of others, we're here to reward you.

With IHG® Business Rewards, you can earn points every time you book accommodation, meetings or an event at over 5,800 participating IHG® hotels worldwide.

From board meetings and conferences to weddings and social events, we understand the work that goes into planning and we think all your bookings are important, so we reward you no matter the size.

Join IHG Business Rewards at:

<https://www.ihg.com/businessrewards/us/en/home>

Accept the terms and conditions to complete enrollment.

Recognizing & rewarding you

Earn points for booking for others

- ✓ Earn 3 points for every \$1 USD spend every time you book rooms, events and meetings for others. There is no minimum qualifying spend.

Participating IHG® hotels worldwide

- ✓ With over 5,800 participating IHG® hotels worldwide, there's so many opportunities to find the hotel that meets your event needs.

Great redemption choices

- ✓ Redeem for personal or company rewards such as Reward Nights, office supplies, meeting credits, gift cards and much more from the redemption catalogue.

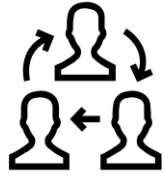
Points earned count towards Elite status

- ✓ Elevate throughout our tiers, including Gold Elite, Platinum Elite and Spire Elite. Elite tiers offer even more benefits when you personally stay with us.

Manage just one account

- ✓ One membership number for all IHG® reward programs. Points earned for booking on behalf of others and points for personal stays are managed under one account.

IHG Business Edge



SME
network



Business
resources



Smarter
travel

- Discounted rates across more than 5,500 participating hotels globally
- One stop shop portal to access spend data and business resources
- Registered travellers receive upgrade to Gold Elite status on first IHG Business Edge stay
- Engage in peer-to-peer discussions with other SME travellers
- Customer support centre (BusinessEdgeSupport@ihg.com)



Big benefits for Small and Midsize Enterprises

IHG® Business Edge empowers you to maximize your time by focusing less on searching for the best rates and more on making decisions that take your business to the next level – whatever that means to you.

Built on guidance from SME travel managers and travelers, your new program streamlines the negotiation process, rewards loyalty, and consolidates data, content and booking into one easily accessible place.

IHG® Business
Edge

businessedge.ihg.com

Thank you

For more information
please get in touch with:

Ahmed Ibrahim

Director of Sales

053 386 9666

ahmad.ibrahim1@ihg.com

